

WELCOME TO

COLLEGEPLACE
WOODLAND

MOVE IN PACKET 2026-2027





COLLEGEPLACE WOODLAND

Welcome to CollegePlace Woodland 2026-2027

OFFICE HOURS

Mon - Thurs: 10 AM- 6 PM
Friday: 10 AM- 4 PM
Saturday: 10 AM - 3 PM
Sunday: Closed

CONTACT INFO



(801) 494-5449



435-253-5430



cpwoodland@redstoneresidential.com

Resident Portal App



- Pay Rent
- Communicate with the Office
- Submit Maintenance Requests
- And More!



Maintenance Emergencies

(801) 494-5449

Maintenance emergencies include floods, broken A/C or heaters, and power outages.

If there is an emergency involving resident safety, **call 911** and then please contact staff by calling the resident after-hours phone number above.

Mailing Address

36 W 880 N Unit ___ Provo, UT 84604

- If you do not use this address, you **will not receive mail** or packages.
- The office does not accept packages.

Rent Information

Rent is due on the **1st of every month**.

- Rent is considered late on the 5th after 12:00 midnight.
 - Once rent is late, a \$75 late fee will be applied.

- Option 1: Online

- Scan the QR code to access your resident portal.
 - Your login credentials are the same as the account you used to apply.
- Payment Options:
 - Credit/Debit Card - *Processing fees apply.*
 - ACH eCheck - *No processing fees.*

- Option 2: In-Office

- Personal check, cashier's check, or money order.
 - Make sure your name is on the check. We want to know whose account to add it to!



SCAN ME

No Cash! We do not accept any forms of cash.

Monthly Fee Breakdown

- Rent: **Refer to the front page of your lease.**
- Communications Fee: **\$26.00**
- Valet Trash: **\$8.50**
- Utilities: **Based on usage**
- Renters Insurance: **\$22.00***
- Boom (Credit Reporting): **\$9.99***
- Parking Pass: **\$75.00***

**It's possible to opt-out of these charges. Please refer to the digital welcome packet for more details.*

Parking Pass Information

You **must** have an active parking pass to park on the property. Only working vehicles are allowed—broken cars will be towed after 30 days.

Step 1:

Create an account with the Utah Parking Authority at utahparkpass.com (or scan the QR code).



Step 2: Apply for a permit. *You must ensure your vehicle information is correct, **especially the license plate.***

- Once you apply, CollegePlace Woodland will approve it based on your lease date or availability. You can return or request a new pass anytime during your lease, if available.

You are responsible for updating your permit if you change cars, have a guest car, or update your license plate. Failure to update will result in a boot or tow. We cannot help with this. Please stay on top of it.

Parking Rules

- **BEFORE PARKING ONSITE, ENSURE YOUR PASS IS ACTIVE!**
- Always park in your designated stall.
- No parking in handicapped spaces (unless authorized), loading zones, and fire lanes. Do not park in multiple spaces.
 - **Violators will be towed.**
- Visitor parking is available from 8 AM to 12 PM. It is limited to assigned visitor parking spaces only!

Internet Information

- Fastel Broadband provides the internet here at CollegePlace Woodland. You'll need to bring your **own router** to connect. This means you have full control over your internet! You can check the speed, change the Wi-Fi password, and manage which devices are connected to your network.
- If you have any issues with your Wi-Fi, call Fastel at **(801) 322-3278** to create a ticket. They'll walk you through troubleshooting, and if they can't fix it, a technician will come help you.
- Please note: CollegePlace Woodland can only help with internet issues if they're related to the equipment we provide (like wires, ports, or the main board). If it's your router or Wi-Fi, you'll need to work with Fastel. If you have having issues with our provider, please reach out and give us your ticket number so we can do our best to assist.

Valet Trash

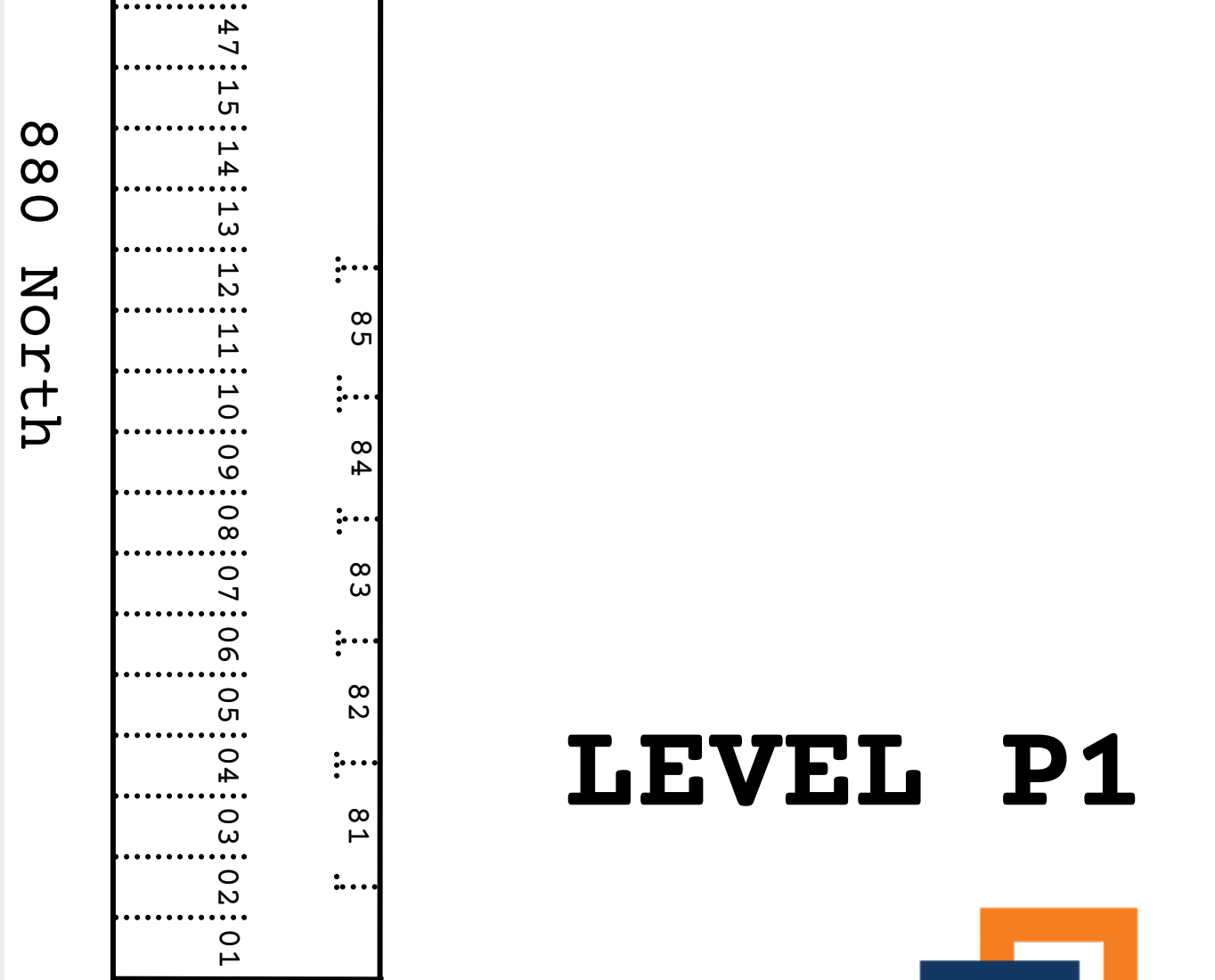
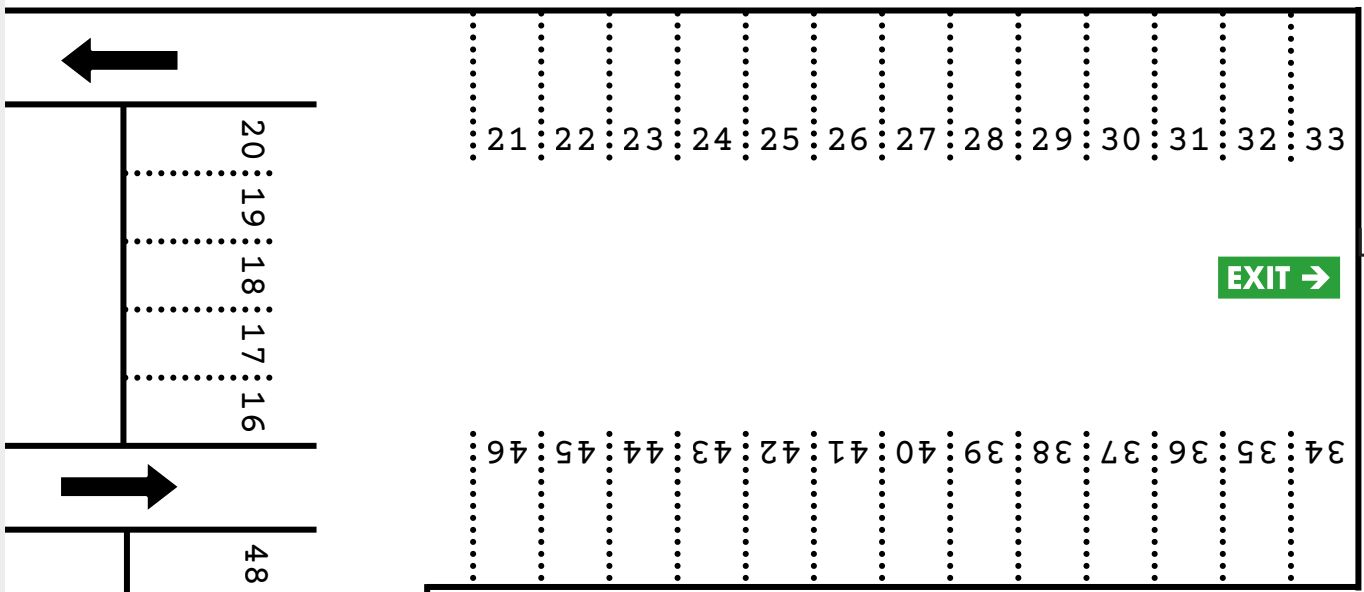
Swift is our valet trash service provider.

- \$8.50 Monthly Charge
- Trash pickup is on **Monday through Friday**.
- They provide a trash can that you need to place outside your apartment when it's ready to be picked up. Only the trash inside the provided trash can will be picked up. If there's extra trash, you risk being fined, as it is outside of our contracted agreement.
 - **(\$25-\$75 fine per violation)**
- For any extra trash, CollegePlace Woodland has a dumpster on the property in by the parking garage entrance and exit.

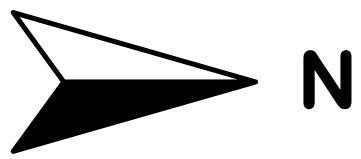
Frequently Asked Questions

Our office is very busy, especially from July to September. If you have any questions, please review our FAQ first. If your question is not answered on this sheet, please feel free to reach out to our office.

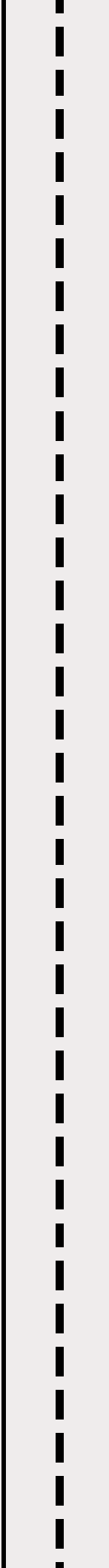




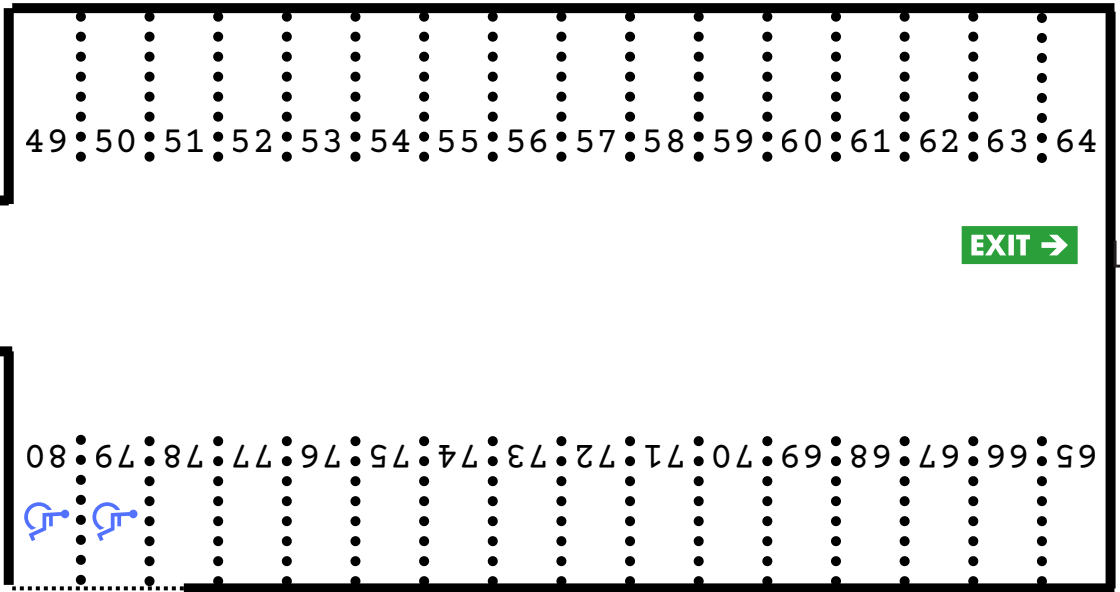
LEVEL P1



EXIT →



880 North



EXIT →

LEVEL P2

